Terms and conditions

These Terms and Conditions are valid for all EF language programs departing after September 1, 2019 and are subject to change with or without notice. The most current Terms and Conditions at the time of your departure will apply, and are available at www.ef.com/campuses. All EF language programs are organized by EF Education First Ltd, Switzerland. EF Language Schools Inc. promotes the programs in the US.

Who May Apply?
Programs are open to students ages 16 and over at course start date. Selection and program availability are reserved for students ages 13–15.

Program Offerings
Language Courses Abroad offers flexible length programs between 1 and 52 weeks per year. Language Year Abroad, Multi-Language Year and University Foundation Year start at a minimum length of 20 weeks. The same terms and conditions apply for Language Year Abroad, Multi-Language Year and University Foundation Year.

How to Enroll
Students may send in their enrollment information via EFB phone, online, by mail or at an EF office. The Organizers will confirm receipt of enrollment by sending the student a confirmation and initial invoice. A non-refundable Enrollment Fee of $280 and an optional Cancellation Protection Fee of $85 for short-term courses and $150 for long-term courses is due upon enrollment.

What's Included in the Course Fee?
- Course of choice (total tuition time varies according to course type)
- Shared room in a homestay with half board (breakfast + dinner Mon- Fri and all meals on weekends) or other residences
- Wi-Fi access at the EF International Language Campus
- Digital learning media
- Placement and progress tests
- EF Course Certificate and Graduation Report
- Access to EF Campus Connect from enrollment

The Course Fee comprises two elements: The Tuition Fee (40%) for less than six months and Student Services Fee (60%) for other items including homestay, insurance, travel services included in the Course Fee varies according to course location, category, and course type. Further detailed information is provided in the booking phase on individual destination pages 20-47.

What's Not Included in the Course Fee?
- Enrollment fee
- Cancellation Protection Fee
- EF Course Materials
- Local transportation to and from the EF International Language Campus and transfer to and from the airport to accommodation
- Insurance (if course stay or residence may not be available)
- English Language Exam (i.e. DELF, DALF, DELE, HSK, JLPT, etc.)
- Optional activities and excursions
- Credit card fees
- Courier fees

Methods of Payment
The course fee must be paid by any of the following methods:
1. By bank transfer or credit card direct deposit
2. By bank transfer or credit card to the account of EF Language Schools, Inc.

Name of bank: SEB (Skandinaviska Enskilda Banken)
Address: 245 Park Ave, New York, NY 10167-0061
Account holder: EF Language Schools Inc.
Account holder address: Two Education Circle, Cambridge MA 02141

Account: 000044459
SWIFT Code: SEBUSEUSXXX
"If asked for intermediary information, the wire to SEB goes through Bank of New York. Federal routing 021000018, SWIFT Code: IRITYUS33, Account: 8900439688 Please note that cash cannot be accepted. Credit Card fees will apply according to local laws and regulations.

Payment Plan
Students will receive a booking confirmation upon enrollment and an invoice for a second payment of not least 10% of the course price due 10 days prior to course start date. Both the enrollment fee and the second payment are non-refundable. A final invoice for the remaining 90% of the course fee is due at the commencement of the course. If in case of non-payment or late payment, EF has the right to terminate the contract. Enrollments made within 30 days of the course start date will be charged an additional non-refundable Courier Fee of $50. The payment of the whole course fee is due on the enrollment day.

Any provisional offers confirmed at the time of booking are subject to the student still meeting the payment terms and not reducing the length of the booking.

Free flight promotion
EF contributes a maximum of $1000 USD to the cost of the student's flight to and from their course destination for Intensive and Exam courses of 12 weeks or longer. The flight booking must be made through EF. This offer cannot be used in conjunction with any other offer. The student will be charged the full cost of their flight if they choose to change their course to a General or Basic course, or if the course is terminated and is therefore less than 12 weeks long. Fuel surcharges and airport taxes are not included, and the offer is subject to cancellation without further notice.

Accommodation
EF Accommodation is available from the Sunday prior to the student's course start date until the Saturday after the course ends. Students should arrange to travel to arrive/depart on these days, as arriving earlier or later to that cash cannot be accepted. Please note that cash cannot be accepted. Credit Card fees will apply according to local laws and regulations.

School Breaks and Holiday
School Breaks and Holiday vacations are offered at all EF International Language Campuses in a block schedule of 5 days on Monday to Saturdays from 8:00 AM to 8:00 PM. EF language lessons have duration of at least 40 minutes and are often held in blocks of 2 x 40 minutes. To receive the EF school break certificate and maintain visa status, EF students must have an attendance of at least 80%.

Cancellation Protection Fee
EF contributes a maximum of $1000 USD to the cost of the student's flight to and from their course destination for Intensive and Exam courses of 12 weeks or longer. The flight booking must be made through EF. This offer cannot be used in conjunction with any other offer. The student will be charged the full cost of their flight if they choose to change their course to a General or Basic course, or if the course is terminated and is therefore less than 12 weeks long. Fuel surcharges and airport taxes are not included, and the offer is subject to cancellation without further notice.

Group Travel
EF's Group Travel program includes an EF Leader and transfer to accommodation or EF International Language Campus and flight for EF English language programs from the minimum group size for Group Travel is 17 students. Smaller groups can be arranged for a “Small Group Supplement” which retains the right to cancel group travel arrangements for groups smaller than 17 students within 20 days of departure, in such case the student will be entitled to a full refund of the price of the Group Travel. Fuel surcharge and airport taxes will be added on all Group Travel arrangements.

Changes before and after course start date

Students wishing to make changes to their course after the start date will incur a change fee of $75 for short-term courses and $100 for long-term courses. A student who wishes to change to a less expensive course (e.g., an Intensive course to a General course or to a less expensive destination will not receive any refund of fees paid. A student cannot change to a course or other services purchased from EF and not being provided by EF according to the agreement shall inform EF without delay, in writing, to the EF representative in their home country.

Cancellations before program start
The student may cancel the program at any time before the program start and shall inform EF without delay, in writing, to the EF representative in their home country. In such case the student will be entitled to a full refund of the price of the Group Travel. Fuel surcharge and airport taxes will be added on all Group Travel arrangements.

Special Interest Lessons
Examples of SPIN lessons vary from one EF Campus to another and are subject to change due to availability.

EF's Learning Guarantee
Covers student's costs under the Learning Guarantee only before departure to the Tuition Fee. Students who choose to continue studying for free under EF's learning guarantee are responsible for all other costs, including but not limited to accommodation, meals, and travel visa.

Internship or Volunteer Experience Program
The EF Internship or Volunteer Experience program includes an EF Leader and transfer to accommodation or EF International Language Campus and flight for EF English language programs from the minimum group size for Group Travel is 17 students. Smaller groups can be arranged for a “Small Group Supplement” which retains the right to cancel group travel arrangements for groups smaller than 17 students within 20 days of departure, in such case the student will be entitled to a full refund of the price of the Group Travel. Fuel surcharge and airport taxes will be added on all Group Travel arrangements.

www.ef.com/campuses
Changes made by EF before course start
EF reserves the right to make changes of the terms of the program. If EF needs to make major changes to the program, EF will inform the student of the proposed changes and the impact on the price, if applicable. From such notification day and within a period of 20 days, the student may: (i) accept the new terms of the program; (ii) accept a replacement program from EF of equivalent or similar standard and price, at the date of the change; or (iii) cancel the program without having to pay any termination fees. If the student does not inform EF in due time of its decision to accept the changes of the program or cancel the program, the student will be deemed to have accepted such changes.

Student Code of Conduct
Students agree to abide by student conduct rules and other policies while enrolled in EF programs. Inappropriate conduct includes but is not limited to the student’s personal behavior that deliberately disrupts the learning environment or damages EF property or the property of fellow classmates. Students in breach of this code of conduct will be expelled or suspended from the program and outside of the USA no refund will be issued.

Passport and visa
Each student is responsible for having a valid passport and any applicable visas. Please be sure that passports are valid for at least six months after the tour ends. Visit the U.S. Department of State at www.travel.state.gov for further information.

Validity of Brochure Fees
The prices published in this brochure are based upon currency exchange rates in effect at the time of writing. They are therefore subject to change up to 20 days before departure. The prices published in this brochure are based upon currency exchange rates in effect at the time of writing July 8, 2019. They are therefore subject to change up to 20 days before departure in case of any exchange rate between the USD and the currency of the country of the EF International Language Campus changes significantly.

The prices published in this brochure are valid until a new brochure version is released or until the 30th of September 2020.

Personal Data
The student’s personal data, such as personal data provided by them in the application form, will be processed by EF for the purposes of completing their booking, supplying their requested products and services (including travel insurance coverage), providing customer service, or offering elements that are otherwise necessary to perform the contract between the student and EF. EF shares students’ personal data with their corporate affiliates, travel agents, and other business partners both within and outside the EEA/Switzerland. EF has put appropriate safeguards in place for transfers of the student’s personal data outside the EEA/Switzerland, including the standard data protection clauses adopted by the European Commission. EF or its affiliates may also use the student’s personal data and any information about them obtained from third-party sources, to market EF’s products and services, including special promotions based on the student’s interests.

The student has the right to, at any time, withdraw their consent or object to EF using their personal data for direct marketing purposes by contacting EF at the address set out below.

Complaints
Any complaints should first be addressed to the student at the destination so the issue can be addressed. Participants who perceive that the course or other services purchased from EF are not being performed according to the agreement shall inform EF without delay, in writing, to the EF representative in their home country.

Flights
If EF books flights on a student’s request, the student acknowledges and agrees to be bound by the airline’s policies and terms and conditions. EF is not responsible for airline schedule changes, cancellations or mechanical-weather, labor dispute- or capacity-related flight delays. Any airline fees for rebooking, rerouting or cancellation for customer’s wish to change program, destination, course start or length are the responsibility of the customer. The student reserves the right to charge for increases in airfares and charges and government taxes which are beyond EF’s control.

Course start dates
Intensive, General and Exam Courses in:

- Mumbai: Paris, Barcelona, Playa Tamarindo, Rome, Lisbon: 2019: September 9, 23; October 7, 21; November 4, 18; December 2, 16, 30; 2020: January 13, 27; February 10, 24; March 9, 23; April 6, 20; May 4, 18; June 11, 15, 29; July 6, 10, 24, 28; 2021: September 11, 15; October 8, 19; November 2, 16, 30; December 14, 28

*Start dates for Basic courses in all the above destinations

Madrid, Malaga, Berlin, Nice, Shanghai, Tokyo, Seoul, Dubai, Moscow, Paris, del Camino - 2019: September 2, 16, 30; October 14, 28; November 11, 25; December 9, 23 2020: January 6, 20; February 3, 17; March 2, 16, 30; April 15, 27; May 11, 25; June 8; 22, 29; 27*; July 11, 15, 29B, 27B; August 5, 12, 19, 10, 17B; 31; September 14, 20; October 12, 26; November 9, 16, 23, December 7, 21

*First intake date is January 6 2020

Saint-Raphaël: 2020: June 29; July 6, 13, 20, 27; 2021

Language Year Abroad Program: 2019: September 16, 30; 2020: January 6, April 20, June 15*, September 14* 2021: December 7, 21

*Start date for select schools.

Contact your local EF office for details.
### Enrollment Form

Please complete this form and mail it with the Enrollment Fee of $280 and the Cancellation Insurance Fee of $85 along with a copy of your passport, to the address below. Please fill out this form in block letters and list your name as it is written on your passport.

#### Your personal data
- **Gender:**
  - Male
  - Female
- **First Name:** ____________________________
- **Last Name:** ____________________________
- **Home Address:** ____________________________
  - ____________________________________________
- **Country:** ____________________________
- **Telephone:** ____________________________
- **Student’s Mobile:** ____________________________
- **Student’s Email address (mandatory):** ____________________________

#### Email address to send invoice to: ____________________________

#### Date of Birth (day/month/year): ___________ Birth Country: ____________________________

#### Country of Citizenship: ____________________________

#### Your Occupation: ____________________________

#### School or Employer name: ____________________________

#### Teacher’s Name: ____________________________

#### How did you hear about EF?: ____________________________

#### Do you have any dietary restrictions or requests? There may be an extra charge of $20 per week

#### Do you have any existing medical conditions/allergies?:
  - Yes
  - No

#### If yes, please specify: ____________________________

#### Do you smoke?:
  - Yes
  - No

#### Your course information

#### Course Starting Date (day/month/year): ___________ Number of weeks: ___________

#### Do you plan to take an Exam?:
  - Yes
  - No

*Please specify which exam such as DALF, DELE, DELF, JLPT, HSK, etc.

#### What is your language level?:
  - Beginner
  - Intermediate
  - Advanced

#### Parent/Guardian/Emergency Contact Information

#### Name/Relationship to Traveler: ____________________________

#### Telephone: ____________________________

#### Email Address: ____________________________

#### Please mark your choice by filling in the square: ____________

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<tr>
<th>Destination and Course Type</th>
<th>Paris</th>
<th>Bruges</th>
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#### Accommodation

| EF Homestay: Single Room |      |        |        |      |              |        |          |        |         |          |          |       |        |      |       |        |
| EF Homestay: Twin Room   |      |        |        |      |              |        |          |        |         |          |          |       |        |      |       |        |
| EF Campus Living: Twin/Quad | | | | | | | | | | | | | | | |
| EF Residence: Single Room |      |        |        |      |              |        |          |        |         |          |          |       |        |      |       |        |
| EF Residence: Twin/Quad/Quad | | | | | | | | | | | | | | | |
| EF Apartment Hotel       |      |        |        |      |              |        |          |        |         |          |          |       |        |      |       |        |

#### Optional EF travel services

- Do you wish to take EF Cancellation Protection?:
  - Yes
  - No

- Do you wish to have EF help you with your flight arrangements?:
  - Yes
  - No

- Do you wish us to arrange your arrival or roundtrip transfer?
  - Arrival
  - Roundtrip

#### Release of liability and assumption of risk

I/We understand that my EF Language program includes the risk of personal injuries ranging from minor injuries to severe permanent personal injuries and even death. Despite the potential risks associated with participating in the program, I/We wish to participate and accept and assume all risks that may arise.

I/We hereby represent that the student is physically and mentally able to participate in the above referenced program and have no health problems which would present a risk to me, or others, in participating in this program.

In consideration for participating in the program, I/We, on behalf of myself, the student, all heirs, personal representatives, agents, and family HEREBY WAIVE, COVENANT NOT TO SUE, AND RELEASE EF EDUCATION FIRST, LTD., EF LANGUAGE SCHOOLS, INC., AND THEIR AFFILIATES, PARENTS, AGENTS, EMPLOYEES, DIRECTORS, OFFICERS, VOLUNTEERS, STAFF, CONTRACTORS, STUDENTS AND ALL INDIVIDUALS ASSISTING IN INSTRUCTING, PARTICIPATING AND CONDUCTING THE PROGRAM, FROM AND AGAINST ANY AND ALL CLAIMS OF ANY NATURE, INCLUDING BUT NOT LIMITED TO CLAIMS BASED ON NEGLIGENCE, BREACH OF CONTRACT, WRONGFUL DEATH, BREACH OF ANY EXPRESS OR IMPLIED WARRANTIES, ANY STATUTORILY-BASED CLAIMS, OR DAMAGES OF ANY KIND RELATED TO THE PROGRAM.

To the extent permitted by applicable law, I/We hereby waive the protections of any applicable law whose purpose and/or effect is to provide that a general release shall not extend to claims, material or otherwise, which the person giving the release does not know or suspect to exist at the time of execution. If any provision of this Release is found to be unenforceable or invalid, that portion shall be severed from this Contract and the remainder of the Contract will then be construed as though the unenforceable provision had never been contained in this document.

I/We acknowledge and represent that I/We have read and fully understand this release, waiver of claims, and covenant not to sue, and that, if I had any questions or issues about it, I have asked those questions and I have been provided with full and complete information which was fully responsive. I further state that I am the Participant’s parent/guardian, and have legal rights and am fully competent to sign this Contract; and that I execute this release for full, adequate, and complete consideration fully intending for myself, for the student, and for the student’s family, estate, heirs, administrators, personal representatives, or assigns to be bound by same.

I authorize EF to take appropriate action in the event of a medical emergency. I have read and agree to the conditions outlined on pages 49-51 of this brochure, and I consent to EF’s processing of my personal data. The signature of a parent/guardian will also constitute their consent required for the student to participate in all EF programs, including activities, offered at the schools.

**Signature of applicant: ____________________________

**Date: ____________________________

**Signature of parent or guardian:

(if applicant is under 18 years old)

**Date: ____________________________

#### Mail this form to:

EF International Language Campuses (USB)
Two Education Circle, Cambridge, MA 02141
Tel: 1-800-992-1892
Fax: 1-617-619-1701
Email: ILS@ef.com

Refer a friend! Do you know someone interested in a language course abroad? If they book, you’ll get a free weekend activity on us!

www.ef.com/campuses